

AT THE AIRPORT



Level
B1+

task 1

Identify the following words according to their linguistic category:

verbs

nouns

adjectives

forbidden
book
carrousel
plane
luggage
cancel
passport
delayed
customs
FLY
land

seat stressfull check delay cancelled full harmful

task 2

Look at the following sentences that you can hear in an airport and choose the right place for each of them:

- A. It's \$819. Will you pay by check or by credit card?
- B. Let me check the computer, yes there is a flight available on January the 10th.
- C. Would you like something to drink? We have hot or cold drink available on board.
- D. Go to gate A8, straight ahead then turn left.
- E. Thank you for flying on East West Airlines! Hope to see you soon.
- F. Excuse me, where can I get a taxi please?
- G. Hello, may I have your ticket and passport please?
- H. Sorry can you tell us at which carrousel will our luggage be?

Buying a ticket:

Checking in:

On the plane:

Getting your luggage:

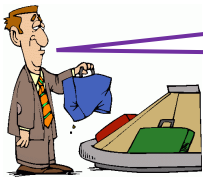
Getting out:

The arrival:



task 3

Decide who can say the following sentences:



customer



air hostess



pilot

- A Welcome on board everybody, I am your captain John McGraygan.
- B Sorry but can you tell me where I can find the arrival gate?
- C Would you like to give me your bag so I can place it above you?
- D Please put your seat belt on as we are going to take off in a few minutes.
- E The current temperature outside is minus 20 degrees we are flying above Denmark and we should reach Island in about two hours.
- F Where can we find a cash point in the departure lounge?

task 4

Identify the following signs that you can see in an airport:



































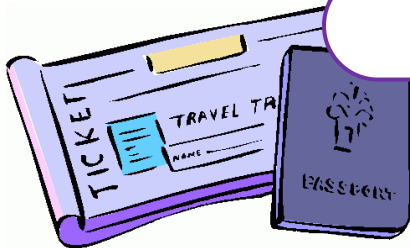
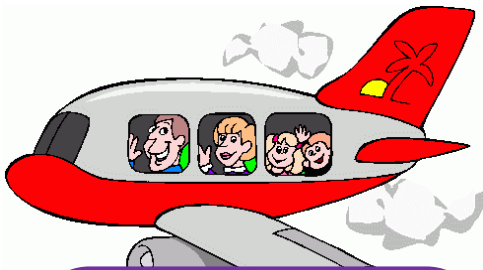






task 5

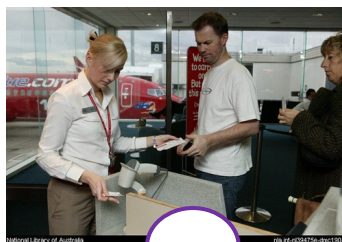
Look at the pictures and label them using task 2 to help you:



which one is missing?

task 6

Identify the following pictures with what is said. Simply number them:



task 7

Fill in the dialogue with the right information:

AT THE CHECK-IN DESK



Good morning Sir, will you give your ticket and your _____ please.



Here you are.



Put your suitcases on the _____ please.



Can I keep this _____ with me?



Of course, but you have _____ it. The _____ are in front of you.



Is _____ on time? I didn't see the _____ on the _____.



I'm afraid not, Sir, your _____ didn't _____ yet. The boarding time is _____ an hour. Here is your _____, _____ West, up the escalator, _____ nine. Enjoy your trip Sir.



Thank you. Bye.

plane

hand luggage

the estimated time of departure

land

gate

stickers

boarding hall

passport

boarding card

to label

monitor

boarding

delayed

baggage belt

task 8

Give the right order for this dialogue:

LOST PROPERTY



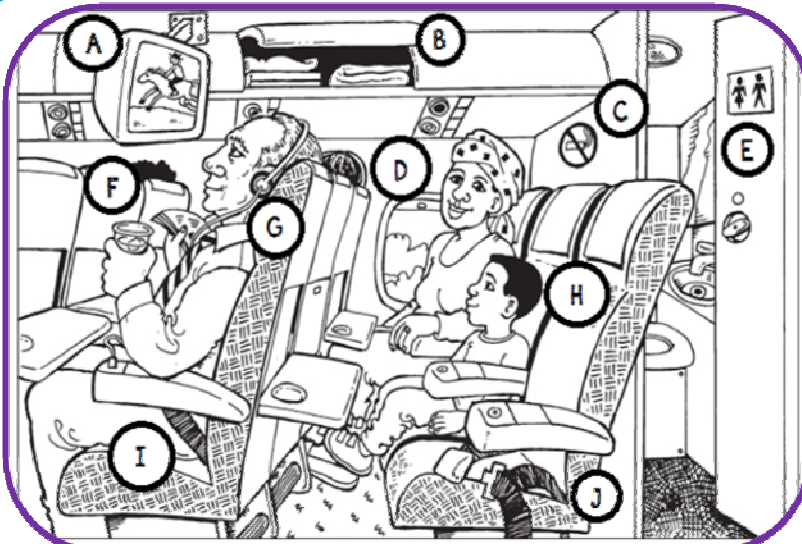
- 1 Yes, madam. What can I do for you?
- 2 When is that?
- 3 Don't worry. Please fill in this form and we'll send it to your hotel as soon as possible.
- 4 Excuse me please. Can you help me?
- 5 Flight 606 from New York. Can you identify your case please?
- 6 Oh dear! What can I do until then?
- 7 Tomorrow at 8.00.
- 8 I've just flown in from New York on BA 606 but my case hasn't arrived.
- 9 Yes, it's a large yellow case with a bright green luggage label.
- 10 That should make it easier to identify. It'll probably arrive on the next flight.

CORRECT ORDER



task 9

Describe the following picture with as many details as possible:

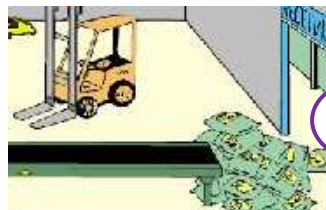


Vocabulary toolbox

task 10

Listen to the following sentences and decide which picture matches the best (the sentences will be repeated twice):

SAFETY AROUND A CARROUSEL



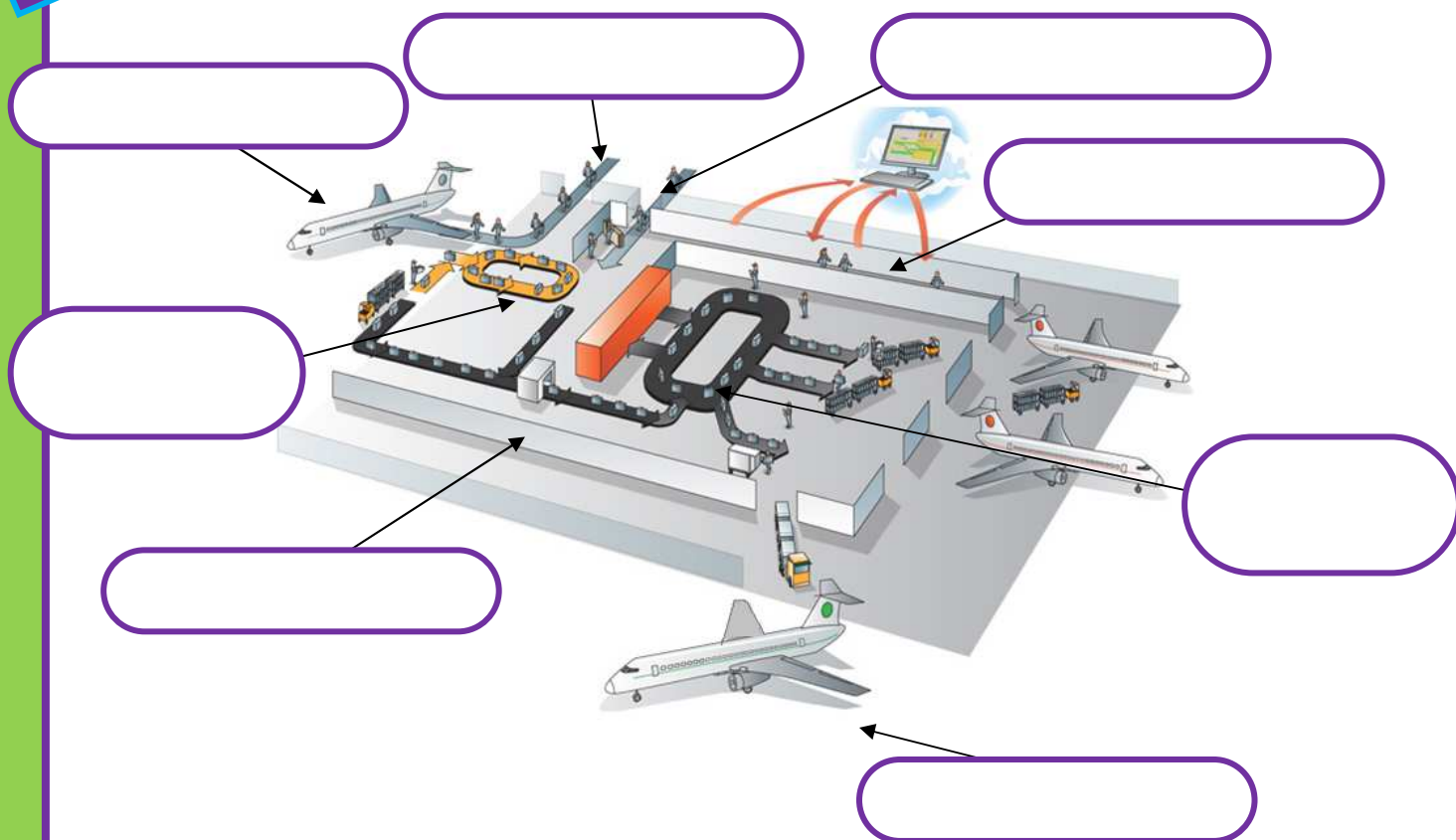
task 11

Write with your own words a sentence for the following pictures:

1	
2	
3	
4	
5	
6	
7	
8	

task 12

Label the following picture with the given vocabulary:



Aircraft loading

Aircraft landing

Security control

Sorting belt

Luggage carrousel

Arrival

Departure

Luggage scanning